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# Press Release

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## CISSS de la Montérégie-Centre Réseau local de services du Haut-Richelieu Awards Hôpital® Patient TV/Media System Contract

The CISSS de la Montérégie-Centre Réseau local de services du Haut-Richelieu - Rouville with 253 beds offers a range of general and specialized services and subspecialized services.

Hôpital's cloud-based infotainment services have been active in Hôpital du Haut-Richelieu as of April 1<sup>st</sup>, 2019 utilizing existing TVs and infrastructure. This hospital facility will undergo a complete TV upgrade by Hôpital with the installation of 253 new 28" Health grade TVs to be installed and operational as of May 1<sup>st</sup>, 2019.

This new system will be fully automated providing TV and scheduled movies with call center support and remote activation of services by telephone through the Hôpital call center on a 13/7/365 basis providing patients immediate access to Hôpital's media services. This instantaneous call center activation process significantly increases patient satisfaction and is a significant enhancement compared to the existing rental process of waiting on a bedside agent to visit the patient room to activate the services. Additional services can be made available in the future with further upgrades to the system as described below.

Hôpital Inc. has been for over 40 years Canada's foremost healthcare supplier of in-hospital infotainment, education and communication systems and services 50 hospitals in Canada. The Meditel Studio Patient Bedside TV Media Terminals provides hospitals a cost effective "network window" through which hospital personnel can easily access and manage Electronic Medical Records, Health Education, Video & Audio Communications, Interactive Hospitality applications and where patients can easily self-rent to access a wide variety of Infotainment, Communications, Health Education, and host of other Interactive Hospitality applications and services on a 24/7 basis.

The PatientLogix Media Studio Cloud based Delivery System provides a cost-effective means of delivering important Health Educational media to patients throughout the full patient care continuum. Its compliment of On-Demand and Prescriptive media applications and platforms are modular, interoperable and can deliver services through existing hospital TV system infrastructures, on patient Computers, Tablets and Smart Phones and are completely scalable.

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